



Digital Learning & Innovation

Educational Technology

Our Mission

- Enable faculty and academic staff to leverage learning-centered technologies.
- Manage deployment of and training for the application of these technologies.
- Provide media production services to expand blended learning capability across the university.

What We Offer

- Technology Enablement
- On-Demand Consultations & Assistance
- Faculty and Staff Technology Trainings
- Communities of Practice
- Technology Assessment for Experimental and Online Programs
- Media Production Support for Blended Programs

Consulting and Support for IS&T Services

Information Services and Technology offers a wide array of educational technology services, which in their application and administration are supported by the EdTech team. Our team works with faculty and academic staff to enhance the application of the following technologies:

- Blackboard
- Classroom Recording with Echo360
- WordPress for instructional use
- Blogs for instructional use
- DigiCation EPortfolio
- Audience Response Technologies
- Turnitin Feedback Studio – originality check and writing feedback
- Read&Write Gold
- G Suite for Education (formerly Google Apps)
- NVivo – a qualitative research tool
- Qualtrics – data collection and surveys

Instructional Support from Educational Technologists is available on the [Charles River Campus](#) as well as on the [Medical Campus](#). Please let us know if you would like a consultation, and we will respond as quickly as possible.

Where to Find Upcoming Events:

- Trainings: <http://www.digital.bu.edu/technology/workwithus/trainings>
- User Group meetings: <http://www.digital.bu.edu/technology/resources/usercommunities>
- Technology events and showcases: <http://www.digital.bu.edu/technology/events>



Social Media

- Follow [@edtechbu](#) on Twitter
- Check out our blog at www.digital.bu.edu/technology
- Like us on Facebook: <https://www.facebook.com/askEdTech/>

Trainings

EdTech offers trainings on:

- MyMedia/Kaltura
- Instructional Video
- Grade Center in Blackboard:
- NVivo
- WordPress: Level I and Level II

Additionally, EdTech recently launched a program called “Blackboard Buddies,” where faculty members are paired with an educational technologist who will support them one-on-one in their use of Blackboard. The Blackboard Buddy will be able to help instructors adopt new tools in Blackboard and give advice on effective course tool usage. The relationship will last for the entirety of the course the instructor chooses, and will ensure that course content and tools are set up appropriately. This takes the uncertainty out of exploring and leveraging new tools and helps provide a better experience for students as well as for the instructor.

User Communities

The Educational Technology Department has created user groups to provide gathering places for technology users from across BU. These groups meet periodically to discuss platforms that can help improve instructors, staff members, and students’ experiences. When we join together, we collaborate, brainstorm, and solve problems surrounding our educational technology use. Learn from others who have faced the same technology challenges you experience, and provide your own insights into the ways we can all engage, deepen, and transform our students’ learning. All of our user groups meet at our office at 141 Bay State Rd. If you are interested in joining a user group, or if you are interested in starting a new user group to discuss a technology you are interested in, reach out to EdTech at askedtech@bu.edu.

- Social Media User Group
- Blackboard User Group
- NVivo User Group
- EPortfolio User Group

The Educational Technology Collective

The EdTech Collective is not a platform user group, but a collective open to all BU staff and faculty that discusses different aspects of various platforms each month. The collective unites people from departments and colleges from all over BU, and many members are responsible for some aspect of the university’s educational technology. Each meeting features a different technology or category of technology. The collective helps BU staff stay aware of the resources BU already has, and new developments in those resources.

<http://www.digital.bu.edu/technology>
For technical support and consultations:
askedtech@bu.edu
(617) 358-8607